Krishn Ramesh

Curious systems thinker and product builder.

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SKILLS

Product Development
Product Strategy
Experimentation & Metrics
User-Centered Design
Writing
Stakeholder Coordination
ML, NLP & Data Analysis
Python & JavaScript
pandas, sk-learn, numpy
Node.js, React (JS + Native)

PROJECTS

Priv—browser extension which uses NLP + ML to inform users how websites use their data

Plantr—houseplant app built in React Native (in progress) Sherpa—platform for remote guided learning (in progress)

EDUCATION

University of Waterloo B.A.Sc. in Systems Design Engineering, 2018
4.0 GPA, Dean's List

INTERESTS

Hip-hop, NBA, neural engineering, sci-fi, microeconomics, complex systems, urbanism

EXPERIENCE

Product Manager at Microsoft in Seattle, WA

PM 2 on Outlook Mobile (Aug 2019 - Present)

- Built expertise in mobile UX and how people get things done using communication, collaboration and time management.
- Shipped intelligent productivity features to 100+ million DAU.
- Contributed to 44% YoY growth in search sessions/user while improving key metrics like engagement and success.
- Obsessed over usage data, user research and A/B experiments to launch features such as Intelligent Answers.
- Wrote and executed on strategic product initiatives such as a digital assistant and an enterprise social feed.
- Led a feature crew of 2 designers and 10 developers to build and ship native iOS and Android experiences.
- Ran feature growth campaigns, design sprints, OKR prioritization and customer feedback triage.

PM on O Conversational Al Platform (Aug 2018 - Aug 2019)

- Managed the developer platform for voice-first Conversational Al apps.
- Reduced development time by 10x and decreased latency by 80% through deconstructing the monolith build system.
- Balanced customer and developer needs to design new APIs, documentation, runtime and deployment systems.
- Created and delivered on detailed roadmap with innovative conversational AI features and international expansion.

INTERNSHIPS

As a **PM Intern at** Microsoft in 2017, built an ML classifier to enable <u>natural language skill discovery</u> for 145M Cortana users.

As a **Software Engineering Intern at Yelp** in **2016**, used Kafka to add real-time events to the Activity Feed of millions of business owners.